2017 PNRC-NAHRO Annual Conference Tracks and Sessions

PNRC-NAHRO reserves the right to change the session topics and schedule if needed. Announcement of any changes will be made prior to the cancellation date. Full refund (minus $10 processing fee) on cancellations received by 4/1/17. No refund for cancellations AFTER 4/1/17.

<table>
<thead>
<tr>
<th>Track</th>
<th>Title</th>
<th>Description</th>
<th>Presenter(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Case Management</td>
<td>OIG Red Flags &amp; What to do Next</td>
<td>The Office of the Inspector General will share red flags that may precede an audit, common findings, and required follow up. These tips will help you to stack your agency's deck for success as you learn from the experiences of others.</td>
<td>Representatives from the Office of the Inspector General</td>
</tr>
<tr>
<td>Case Management</td>
<td>Preparing for HUD Audits in Public Housing and Section 8</td>
<td>Do you have a HUD review coming up this year? Stack it for success by getting inside tips regarding what will be looked at during your visit.</td>
<td>Chad Trepinski and Dan Esterling, Portland HUD Office</td>
</tr>
<tr>
<td>Case Management</td>
<td>Implicit Bias and How to Counteract It</td>
<td>Deena Pierott will explain the concept of implicit bias, and other biases specifically within the workplace and in our communities. The environments of implicit bias, the effects and the invisibility it holds. We will also learn ways to recognize and counteract bias behaviors.</td>
<td>Deena Pierott – President, Mosaic Blueprint, a Pacific NW firm specializing in diversity consulting and recruiting, career readiness and mapping, and multicultural branding. Always and advocate for equity and inclusion and has framed all of her social enterprise brands under that umbrella.</td>
</tr>
<tr>
<td>Case Management</td>
<td>Moving to Work (MTW) Expansion Update</td>
<td>Is Moving to Work (MTW) right for your agency? Learn about the benefits from current practitioners as well as understand where HUD is in the expansion process.</td>
<td></td>
</tr>
<tr>
<td>Case Management</td>
<td>Best practices for Implementing HOTMA and the Streamlining Rule</td>
<td>HUD Field Office staff will provide insight into recent regulation changes that have or will impact your PHA. The will provide guidance, tips and best practices to help ensure you are on track for implementing changes in your local area.</td>
<td>Dan Sterling, HUD</td>
</tr>
<tr>
<td>Track</td>
<td>Title</td>
<td>Description</td>
<td>Presenter(s)</td>
</tr>
<tr>
<td>---------------------</td>
<td>--------------------------------</td>
<td>-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>--------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Commissioners &amp; Leadership</td>
<td>Facilitating Productive Meetings</td>
<td>Professionals in most industries spend a lot of time and effort on meetings in the workplace; decision making, collaborating, organizing, directing work behavior, disseminating information, and developing strategy just to name a few. This session will take a look at what makes a meeting worthwhile, productive, and efficient!</td>
<td>Deb Rossow - Learning Solutions Consultant, Department of Enterprise Services</td>
</tr>
</tbody>
</table>
| Commissioners & Leadership | Management Team Building       | Learn tips and tricks from industry leaders on how to build and sustain a successful team.                                                                                                                                 | Moderator:  
- Lisa Wolters – Director of Intergovernmental Affairs, Seattle Housing Authority  
Panelists:  
- Chris Pegg - Executive Director, Housing Opportunities of SW WA  
- Michael Buonocore – Executive Director, Home Forward  
- April Black – Tacoma Housing Authority |
| Commissioners & Leadership | LEAN Process Improvement       | Lean is a process improvement methodology used throughout the country in both the private and public sector. King County Housing Authority and Seattle Housing Authority both started a lean process improvement journey in the last two-three years. This journey has led to multiple teams in both PHAs being educated on lean tools and being empowered to make changes to improve their work and that of their agencies. Together with other Housing Authorities, they also created a learning community throughout the Puget sound region on the ‘lean way’ of serving their common customers better. Similar to some of the learning activities this community engage in within the region, the Staff from both housing authorities will present examples of some of the projects, management systems being used and challenges and learning opportunities in trying to implement these ideas. | Josh Crites, Seattle Housing Authority  
Job Pangilinan, Seattle Housing Authority  
Dan Rivera - Senior Manager of Continuous Improvement, King County Housing Authority |
<table>
<thead>
<tr>
<th>Track</th>
<th>Title</th>
<th>Description</th>
<th>Presenter(s)</th>
</tr>
</thead>
</table>
| Education & Workforce        | Race & Justice System: How Our Clients are Affected and What Housing Authorities Can Do | There is a disproportionate number of minorities that face challenges obtaining housing due to criminal records. This session will be an opportunity to review the guidance document related to the use of criminal records, provided by the Office of General Counsel back in April 2016. From there we will have a panel of PHA staff discussing their eligibility/screening criteria and any programs or policies specifically related to assisting those affected. | Candace Jamison – Home Forward  
Yoni Kahn-Jochnowitz – Fair Housing Council of Oregon |
| Development                  | Affirmatively Furthering Fair Housing           | With the adoption of the HUD Rule on Affirmatively Furthering Fair Housing, public agencies are working to understand and implement this rule. This session will bring forth HUD staff from the Portland office to present clarification and answer questions, as well as a representative from the Fair Housing Council of Oregon to speak from a non-governmental organization perspective. | HUD Staff – Portland Field Office  
Yoni Kahn-Jochnowitz – Fair Housing Council of Oregon |
| Education & Workforce        | Effective Communication: Moving your Housing Authorities into Mainstream Conversations | As we integrate new information and new tools into our work, how can housing agencies leverage these resources into large scale progress? This session will highlight the methodology of two agencies. The Tacoma Housing Authority’s role in public advocacy and engaging a gentrifying community and the Portland Housing Bureau’s outreach and communication efforts in new programming, specifically their North/Northeast Portland Preference Policy. | Victoria James, Housing Policy Analyst, Portland Housing Bureau  
Eric Lane - Tacoma Housing Authority |
| Family Self Sufficiency      | Workforce Development Case Study                | Data from a recent case study would be presented to look at the struggles/limitations of low income families to entering the workforce.                                                                 | KCHA’s Resident Services department |
| Family Self Sufficiency      | Building planes in the air: Renovating our self-sufficiency programs while serving clients |                                                                                                                                                                                                                       | Andria Lazaga, Seattle Housing Authority  
Stephanie Murphy, Vice President of Workforce & Economic Development Achievement Academy, San Diego Housing Commission |
<p>| Family Self Sufficiency      |                                                                                      |                                                                                                                                                                                                                       |                                                                                |</p>
<table>
<thead>
<tr>
<th>Track</th>
<th>Title</th>
<th>Description</th>
<th>Presenter(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homelessness</td>
<td>Housing &amp; Healthcare/ Mental Health and Housing</td>
<td>To be determined</td>
<td>Central City Concern</td>
</tr>
</tbody>
</table>
| Homelessness | Rapid Re-Housing/Short term rent assistance                           | What to consider while developing a plan for Rapid Re-Housing in your community. Identifying strategies and methods key to effect long term impact and sustained housing stability. How does Rapid Re-Housing fit with PHA’s? | Leanne Trappen – Executive Director, Twin Falls Housing Authority  
Misty McEwen – Family Stability Programs Director, South Central Community Action Partnership |
| Homelessness | Housing the Justice-Involved, the downstream impacts of criminal justice involvement on housing | Any level of involvement in the criminal justice system has a direct impact on an individual’s ability to be housed. In this session, we will discuss:  
- Over-representation of marginalized communities in the criminal justice system,  
- Downstream impacts of criminal justice involvement with a focus on housing,  
- Policy strategies for increasing housing access for justice-involved persons,  
- Solutions: Successful program models and best practices for serving the justice-involved from Portland, Oregon | Jaclyn Eaton – Project Design Manager, Home Forward  
Alex Bassos – Multnomah Public Defenders  
Sharon Fitzgerald, Central City Concern  
John Karp Evans, Central City Concern  
Liv Jenssen – Manager, Asset & Referral Center Dept. of Community Justice, Multnomah County |
| Homelessness | Employment, Housing & Homelessness                                   | To be determined                                                                                                                                                                                          | Ian Slingerland, Home Forward                                                                     |
| Homelessness | Community Approach to Homelessness                                   | To be determined                                                                                                                                                                                          | Marc Jolin, A Home For Everyone  
Ian Slingerland, Home Forward  
Alma Flores, Director of Policy, City of Portland |
<table>
<thead>
<tr>
<th>Track</th>
<th>Title</th>
<th>Description</th>
<th>Presenter(s)</th>
</tr>
</thead>
</table>
| Maintenance      | Communication - Us and Them: Building Great Relationships Between Maintenance and Management | A facilitated discussion about the differences we have, what we all have in common, and how we can break through the “us and them” mentality and build great, functional relationships between maintenance and management. | • Carolina Abdalah, Maintenance Manager of Services, Home Forward  
• Pat Anardi, Maintenance Administrator, Seattle Housing Authority  
• Dave Wellings - Senior Property Manager, Seattle Housing Authority |
| Maintenance      | Inventory without Inventory: New Trends in Inventory Management       | A presentation and discussion about Home Forward’s warehouse-free inventory system, and SHA’s current effort to streamline its warehouse and inventory system.                                                 | • Karl Newberry, Maintenance Manager, Seattle Housing Authority;  
• Zach Howell - Partner, Bear Consulting;  
• TBD Maintenance Supervisor, Home Forward |
| Maintenance      | Procurement, Contracting, and Section 3: Building a model for success | A workshop about how to successfully work with Section 3 businesses in the procurement and contracting process.                                                                                               | • Peter Garcia - Procurement Coordinator, Home Forward  
• Berit Stevenson - Procurement and Contracts Manager, Home Forward  
• Brian Rousseau – Senior Procurement Coordinator, Home Forward |
| Management & Leadership | Key Bank - Enterprise Commercial Payments                             |                                                                                                                                                                                                             | Tony Pass, KeyBank                                                                                                                                  |
| Management & Leadership | Developing and Empowering the Leader in You                           | Housing leaders from within our region will share valuable tips on ways that you can position yourself for leadership opportunities in your community, your agency, the industry, and the NAHRO organization by sharing how they prepared for transitioning into these key roles. | • Sunny Shaw, Executive Director, Pocatello Housing Authority  
• Jacob Fox, Executive Director, HACSA of Lane County  
• Andy Rodriguez, Executive Director, Nampa Housing Authority  
• Andrew Lofton, Executive Director, Seattle Housing Authority |
| Management & Leadership | A Property Manager’s Toolkit: Sustaining compost programs in public housing | Learn more about SHA’s trailblazing waste reduction program -- offering curbside compost and recycling service to all internally managed properties. Take a close look at the challenges and rewards of sustaining a compost collection program including:  
- A discussion of barriers to successful compost programs in culturally diverse, low-income, affordable housing communities;  
- Garnering buy-in and support for waste reduction at a large organization;  
- Facilities management best practices; and  
- Tools, training and support property managers need to successfully implement compost programs. | Anna Dyer – Seattle Housing Authority |