



2017 PNRC-NAHRO Annual Conference Tracks and Sessions

PNRC-NAHRO reserves the right to change the session topics and schedule if needed. Announcement of any changes will be made prior to the cancellation date. Full refund (minus \$10 processing fee) on cancellations received by 4/1/17. No refund for cancellations AFTER 4/1/17.

Track	Title	Description	Presenter(s)
Case Management	OIG Red Flags & What to do Next	The Office of the Inspector General will share red flags that may precede an audit, common findings, and required follow up. These tips will help you to stack your agency's deck for success as you learn from the experiences of others.	Representatives from the Office of the Inspector General
Case Management	Preparing for HUD Audits in Public Housing and Section 8	Do you have a HUD review coming up this year? Stack it for success by getting inside tips regarding what will be looked at during your visit.	Chad Trepinski and Dan Esterling, Portland HUD Office
Case Management	Creatively Serving Diverse Communities	How do we reach underserved communities? Once reached, how do we serve in the manner that leads to greatest participation and success? This session will showcase agencies that have lead the way in meeting the needs of their diverse communities.	To be determined
Case Management	Moving to Work (MTW) Expansion Update	Is Moving to Work (MTW) right for your agency? Learn about the benefits from current practitioners as well as understand where HUD is in the expansion process.	To be determined
Case Management	Best practices for Implementing HOTMA and the Streamlining Rule	HUD Field Office staff will provide insight into recent regulation changes that have or will impact your PHA. The will provide guidance, tips and best practices to help ensure you are on track for implementing changes in your local area.	Dan Sterling, HUD

Track	Title	Description	Presenter(s)
Commissioners & Leadership	Facilitating Productive Meetings	Professionals in most industries spend a lot of time and effort on meetings in the work place; decision Making, collaborating, organizing, directing work behavior, disseminating information, and developing strategy just to name a few. This session will take a look at what makes a meeting worthwhile, productive, and efficient!	Deb Rossow - Learning Solutions Consultant, Department of Enterprise Services
Commissioners & Leadership	Management Team Building	Learn tips and tricks from industry leaders on how to build and sustain a successful team.	Moderator: <ul style="list-style-type: none"> • Lisa Wolters – Director of Intergovernmental Affairs, Seattle Housing Authority Panelists: <ul style="list-style-type: none"> • Chris Pegg - Executive Director, Housing Opportunities of SW WA • Michael Buonocore – Executive Director, Home Forward • April Black – Tacoma Housing Authority
Commissioners & Leadership	LEAN Process Improvement	Lean is a process improvement methodology used throughout the country in both the private and public sector. King County Housing Authority and Seattle Housing Authority both started a lean process improvement journey in the last two-three years. This journey has led to multiple teams in both PHAs being educated on lean tools and being empowered to make changes to improve their work and that of their agencies. Together with other Housing Authorities, they also created a learning community throughout the Puget sound region on the 'lean way' of serving their common customers better. Similar to some of the learning activities this community engage in within the region, the Staff from both housing authorities will present examples of some of the projects, management systems being used and challenges and learning opportunities in trying to implement these ideas.	<ul style="list-style-type: none"> • Josh Crites, Seattle Housing Authority: • Job Pangilinan, Seattle Housing Authority

Track	Title	Description	Presenter(s)
Education & Workforce Development	Race & Justice System: How Our Clients are Affected and What Housing Authorities Can Do	There is a disproportionate number of minorities that face challenges obtaining housing due to criminal records. This session will be an opportunity to review the guidance document related to the use of criminal records, provided by the Office of General Counsel back in April 2016. From there we will have a panel of PHA staff discussing their eligibility/screening criteria and any programs or policies specifically related to assisting those affected.	
Education & Workforce Development	Affirmatively Furthering Fair Housing		
Education & Workforce Development	Effective Communication: Moving your Housing Authorities into Mainstream Conversations		
Family Self Sufficiency	Workforce Development Case Study	Data from a recent case study would be presented to look at the struggles/limitations of low income families to entering the workforce.	KCHA's Resident Services department
Family Self Sufficiency	Topic To Be Determined		

Track	Title	Description	Presenter(s)
Homelessness	Housing & Healthcare/ Mental Health and Housing	To be determined	Central City Concern
Homelessness	Rapid Re-Housing/ Short term rent assistance	What to consider while developing a plan for Rapid Re-Housing in your community. Identifying strategies and methods key to effect long term impact and sustained housing stability. How does Rapid Re-Housing fit with PHA's?	<ul style="list-style-type: none"> • Leanne Trappen – Executive Director, Twin Falls Housing Authority • Misty McEwen – Family Stability Programs Director, South Central Community Action Partnership
Homelessness	Housing the Justice-Involved, the downstream impacts of criminal justice involvement on housing	<p>Any level of involvement in the criminal justice system has a direct impact on an individual's ability to be housed. In this session, we will discuss:</p> <ul style="list-style-type: none"> • Over-representation of marginalized communities in the criminal justice system, • Downstream impacts of criminal justice involvement with a focus on housing, • Policy strategies for increasing housing access for justice-involved persons, • Solutions: Successful program models and best practices for serving the justice-involved from Portland, Oregon 	<ul style="list-style-type: none"> • Jaclyn Eaton – Project Design Manager, Home Forward • Alex Bassos – Multnomah Public Defenders • Sharon Fitzgerald, Central City Concern • John Karp Evans, Central City Concern • Liv Jensen – Manager, Asset & Referral Center Dept. of Community Justice, Multnomah County
Homelessness	Employment, Housing & Homelessness	To be determined	<ul style="list-style-type: none"> • Ian Slingerland, Home Forward
Homelessness	Community Approach to Homelessness	To be determined	<ul style="list-style-type: none"> • Marc Jolin, A Home For Everyone • Ian Slingerland, Home Forward • Alma Flores, Director of Policy, City of Portland

Track	Title	Description	Presenter(s)
Maintenance	Communication - Us and Them: Building Great Relationships Between Maintenance and Management	A facilitated discussion about the differences we have, what we all have in common, and how we can break through the “us and them” mentality and build great, functional relationships between maintenance and management.	<ul style="list-style-type: none"> • Carolina Abdalah, Maintenance Manager of Services, Home Forward • Pat Anardi, Maintenance Administrator, Seattle Housing Authority • Dave Wellings - Senior Property Manager at Seattle Housing Authority
Maintenance	Inventory without Inventory: New Trends in Inventory Management	A presentation and discussion about Home Forward’s warehouse-free inventory system, and SHA’s current effort to streamline its warehouse and inventory system.	<ul style="list-style-type: none"> • Karl Newberry, Maintenance Manager, Seattle Housing Authority; • Zach Howell - Partner, Bear Consulting; • TBD Maintenance Supervisor, Home Forward
Maintenance	Procurement, Contracting, and Section 3: Building a model for success	A workshop about how to successfully work with Section 3 businesses in the procurement and contracting process.	<ul style="list-style-type: none"> • Peter Garcia - Procurement Coordinator, Home Forward • Berit Stevenson - Procurement and Contracts Manager, Home Forward • Brian Rousseau – Senior Procurement Coordinator, Home Forward
Management & Leadership	Key Bank - Enterprise Commercial Payments		Tony Pass, KeyBank
Management & Leadership	Developing and Empowering the Leader in You	Housing leaders from within our region will share valuable tips on ways that you can position yourself for leadership opportunities in your community, your agency, the industry, and the NAHRO organization by sharing how they prepared for transitioning into these key roles.	<ul style="list-style-type: none"> • Sunny Shaw, Executive Director, Pocatello Housing Authority • Jacob Fox, Executive Director, HACSA of Lane County • Andy Rodriguez, Executive Director, Nampa Housing Authority • Andrew Lofton, Executive Director, Seattle Housing Authority

<p>Management & Leadership</p>	<p>A Property Manager's Toolkit: Sustaining compost programs in public housing</p>	<p>Learn more about SHA's trailblazing waste reduction program -- offering curbside compost and recycling service to all internally managed properties. We'll take a close look at the challenges and rewards of sustaining a compost collection program including:</p> <ul style="list-style-type: none">- A discussion of barriers to successful compost programs in culturally diverse, low-income, affordable housing communities;- Garnering buy-in and support for waste reduction at a large organization;- Facilities management best practices; and<ul style="list-style-type: none">- Tools, training and support property managers need to successfully implement compost programs.	<p>Anna Dyer – Seattle Housing Authority</p>
------------------------------------	--	--	--